

THE ROSELAND MULTI ACADEMY TRUST

JOB DESCRIPTION

Job Title:	Receptionist/School Secretary
Grade:	E (Points 1-6) Salary Range £16,275 - £17,544pa (reduced pro-rata to £7,935 - £8,553pa)
Employment:	21.25 hours per week (12.00 – 4.15pm), term time (38 weeks) plus an additional 5 inset days and overtime as required. Salary paid for 44.263 weeks per year increasing to 45.048 weeks per year after 5 years' service School holidays will be classed as leave. Payment for leave has been included in the calculation of the annual salary, therefore, no leave should be taken during school term time unless specific prior approval has been obtained from the Executive Headteacher
Responsible to:	Headteacher, Leadership Team, Chair of the Trust Board, CFO, HR Manager & Executive Assistant
Direct/Indirect Supervisory Responsibility:	None
Important Functional Relationships:	Internal: Executive Headteacher, Leadership Team, RST, reception team, teaching and support staff, students. External: Trustees, Multi Academy Trust partners, other schools and colleges, contractors, suppliers of goods and services, parents/carers, visitors to the school.

Main Purpose of Job

As School Secretary/Receptionist you will be situated within the busy reception office at The Roseland Academy (you may be required to work at other schools within the Trust, within mid-Cornwall, as directed by the Executive Headteacher). The reception office at The Roseland is the central hub for staff and students alike to visit with a broad range of requests and queries. You will be part of a team who ensures administrative functions are fully resourced and covered.

Duties and Responsibilities

1. To welcome visitors in a professional manner, ensuring electronic signing-in and safeguarding procedures are followed and visitors are aware of fire evacuation processes.
2. Receive and prioritise incoming telephone calls and emails and deal with them appropriately including recording and distributing messages as required, ensuring that all messages are distributed in a timely manner.
3. To input information relating to students on SIMS, maintaining up-to-date and accurate records for students following GDPR procedures. Ensure paper copies are kept of student data sheets in case of early school closure, computer network issues etc.
4. Ensure appropriate standards of tidiness and order in the school reception area so as to project a professional and welcoming environment for parents, students and visitors to the school.
5. To provide administrative and secretarial support in such areas as producing correspondence, ie internal exclusion letters, Year 6 admission packs, non-uniform day letters, undertake SIMS reports and school publications, updating and extracting relevant information, photocopying and filing and to maintain manual and computerised records.

6. To support 'on-call' coordination for the BASE and Wellbeing Teams.
7. To open, sort and distribute incoming mail in a timely manner. To prepare and frank outgoing mail appropriately in accordance with Royal Mail regulations and take to the Post Office at the end of each day.
8. To assist in the administration of accurate student records ensuring all new students joining the school and those leaving are recorded on the administration system.
9. To undertake the necessary administration associated with obtaining files from previous schools for new students and ensuring records are forwarded appropriately for student leavers.
10. To access and action answerphone messages regarding student absence and record these on SIMS. Draw up a daily Student Absence Report and email relevant members of staff.
11. To record on SIMS student information as appropriate from the signing-in and out book.
12. To assess First Aid problems presented by students, taking appropriate action in the event of an emergency and communicating with staff and parents as necessary.
13. To be responsible for administering prescribed medication which are necessary to be taken by students during the school day, ensuring that parental consent is obtained and recorded on relevant forms.
14. To attend to minor medical needs of students, such as administering plasters, bandages etc as required, and monitor students who feel ill. Make contact with parent/carer to collect if necessary. Inform the Headteacher in the event of more serious medical concerns and make the necessary arrangements for parents/carers to be contacted.
15. To input information from manual registers.
16. Text/email home through Schoolcomms as appropriate.
17. Produce registers for when the fire alarm is sounded and be aware of the fire evacuation procedures.
18. Manage enquiries from prospective parents.
19. Issue temporary student bus passes in liaison with the LA's Passenger Transport Unit.
20. To assist in the administration of school record keeping eg free school meal list, post book, accident log, registers, absence reports etc.
21. To assist in the stock-taking and replenishment of stationery and consumables.
22. To manage the receipt and holding of lost property as required.
23. Provide cover for other members of the reception team, if required and when possible.
24. Be aware of, and adhere to, applicable rules, regulations, legislation, policies and procedures within the Trust including safeguarding, health and safety and data protection.
25. Maintain confidentiality of information acquired in the course of undertaking duties for the Trust.
26. Be responsible for your own continuing self-development, undertaking training as appropriate.
27. To undertake other duties appropriate to the grading of the post as required.

The Roseland Multi Academy Trust is committed to safeguarding and promoting the welfare of children, and expects all staff to share this commitment. Everyone who comes into contact with children and their families and carers has a role to play in safeguarding children. In order to fulfil this responsibility effectively, all professionals should make sure their approach is child-centred. This means that they should consider, at all times, what is in the best interests of the child.

PERSON SPECIFICATION

ATTRIBUTES	ESSENTIAL	DESIRABLE	HOW IDENTIFIED
<u>Relevant Experience</u>	Practical experience of working in a busy office environment with continual interruptions. Practical experience of ICT, email and other office electronic applications. Able to attend to minor student medical and sickness issues and assess basic first aid injuries.	Knowledge of SIMS. Relevant work experience within a school/college environment. Knowledge of safeguarding.	Application form/ interview
<u>Education & Training</u>	Attainment of GCSEs or equivalent (educated to level 2 standard) to include Maths and English. First Aid qualification or willingness to undertake training and update every 3 years.	Attainment of level 3 qualifications or equivalent (eg: A Levels).	Application form
<u>Special Knowledge & Skills</u>	Able to assist students with welfare matters and be approachable and sensitive to the needs of all students. Excellent ICT skills, oral and written skills and telephone manner. Ability to work on own initiative and within a team. Organisation and communication. Reliable, excellent time keeping, adept at managing competing priorities and working under pressure.	Driving licence.	Application form/ interview
<u>Any Additional Factors</u>	Team player. Professional, tactful and sensitive. Discreet and confidential. Flexible with regards to working hours. Enjoys working with young people.		Interview